



अखिल भारतीय आयुर्विज्ञान संस्थान पटना

ALL INDIA INSTITUTE OF MEDICAL SCIENCES PATNA

Inquiry No. AIIMS/Pat/CS/2018/BB/Software/F-7896

Date: 05/05/2018

Invitation of quotation for developing & implementation of web based blood bank donor software in Department of Blood Bank at AIIMS Patna

Sealed Quotations are hereby invited by the undersigned on behalf of the Director, AIIMS Patna for **Developing & implementation of web based blood bank donor software in Department of Blood Bank** as per terms & conditions mentioned below. The filled quotations along with all required document must reach in the office of the undersigned on or before 13/05/2018 at 15:00 hrs. The Envelope containing the quotation would please be sealed and super scribed as under:-

"Quotation for Developing & implementation of web based blood bank donor software in Department of Blood Bank against enquiry no. AIIMS/Pat/CS/2018/BB/Software/F-7896" due on 13/05/2018 15:00 hrs "

1. Terms & Conditions:

A. Envelope should be super-scribed "Quotation for the Supply of Refrigerator against Inquiry No.. AIIMS/Pat/CS/2018/BB/Software/F-7896" Due on 13/05/2018 at 12:00 hrs. *.Quotations need to be submitted to be submitted by speed post/registered post or may be dropped in the tender box placed in Administrative Office, Medical College building after obtaining the acknowledgement for the same in the office of Faculty In-charge Procurement , AIIMS Patna.*

The quotations received after this deadline shall not be entertained under any circumstances whatsoever. In case of postal delay this Institute will not be responsible.

B. The interested Companies/Firms/Agencies may send their quotation complete in all respect along with Earnest Money Deposit (EMD) of Rs. 5000/- (Rupees Five Thousand Only) in the form of Demand Draft issued in favour of AIIMS, Patna, drawn on any scheduled bank payable at Patna.

C. Unsealed quotation will be rejected.

D. Quotations must be in the enclosed prescribed Performa and forwarding letter on the letter head of the firm duly signed by the Proprietor/ Partner/ Director or their authorized representative, in case of signing of quotation by the authorized representative letter of authorization must be attached with the quotation.

E. Rates must be quoted as per the format specified taxes extra if any must be written separately. The rates must be quoted in figures as well as in words.

F. In general no overwriting or cutting is permitted in the rate. If found, the quotation shall be summarily rejected. However, except rate all cuttings and over writings must be signed by the authorized person of the firm.

G. The rates quoted must be valid for 60 days minimum from the date of opening of the quotation and silence of any tendered on this issue shall be treated as agreed with this condition.

H. Ceiling amount of this quotation will be within 2.5 Lac.

I. Becoming L1 will not be the criteria for awarding of purchase order unless the rates are reasonable & justified. L1 will be decided for the overall value of quotation and not item items wise.

J. RTGS/NEFT details need to be furnished by the supplier with the quotation on the letter head of supplier/firm/agency.

- K. The firm/agency may satisfy the following conditions and attach self-attested copy of the same with the quotation:
- Firm shall be registered with the Government of Bihar/ Central Government.
 - The firm shall have valid VAT/ Sales Tax No. and IT PAN.
 - **Certificate of non-inclusion in the black list as per given format attached in an Annexure "2" need to be provided on Rs. 100/- stamp paper duly notarized.**
 - Market standing of minimum 3 Years.
- L. Quotations qualified by such vague and indefinite expressions such as "subject to prior confirmation", "subject to immediate acceptance" etc. will be treated as vague offers and rejected accordingly. Any conditional quotation shall be rejected summarily.
- M. The supplier may be asked to submit a sample of the product, which will be evaluated by a technical evaluation committee. Price bids of only those firms will be opened which qualifies technically as per the recommendation of the committee.
The expenditure incurred for demonstrating the items will be borne by the supplier.
- N. **Delivery Period** – 30 days from award of work.
- O. **Liquidated Damage:** -In the event of the Seller's failure supply the stores/goods are conduct trails, installation of equipment, training, etc. as specified in this inquiry, the Buyer may at his discretion, withhold any payment until the completion of the contract. The Buyer may also deduct from the Seller as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed/undelivered, stores/services mentioned above for every week of delay or part their of a week, subject to the maximum value of the Liquidated Damages being not higher that 10% of the value of delayed stores.
- P. **Guarantee/Warranty Terms:** The equipment's/Instruments/Materials supplied by result of this Quotation/supply order shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specifications and particulars contained /mentioned against each item in this document/ supply order. The seller guarantees that the said good equipment's / Instruments would continue to confirm to the description and quality a foresaid for a period of 12 months from the date of delivery/installation of the said equipment's/Instruments/materials to the buyer.
- Q. **EMD:** Quotation received without EMD amount by way of demand draft in favour of AIIMS, Patna will not be considered at all and shall be summarily rejected.
- R. **Refund of Earnest Money Deposit:** The EMD submitted by unsuccessful vendors shall be returned to them without any interest whatsoever, within 15 to 30 days after conclusion of the contract with successful bidder. The EMD submitted by successful vendor shall be returned to them after the successful supply & installation of goods.
- S. **Payment Terms:** 100% after delivery and submission of following documents by vendors to Finance Accounts Section –
- a. Contingent Bill in triplicate along with supporting vouchers.
 - b. Store Receipt Certificate issued by stores.
 - c. Installation/Inspection Report issued by the concerned department if applicable.
- T. **Disputes:** -In the event of any dispute or disagreement arising between the contractors and any other department of AIIMS Patna with regards to the interpretation of "Terms & Conditions" of this inquiry, the same shall be referred to the Director, AIIMS Patna whose decision will be final and binding upon the contractor.

- U. AIIMS, Patna reserves the right to increase or decrease amount of work. Decision of Quantity of Equipment and Instruments in the AIIMS, Patna will be final in this regard.
- V. AIIMS, Patna reserves the right to reject any quotation or part or the whole of inviting quotation process without assigning any reason. Decision of the AIIMS, PATNA will be final in this regard.

(ii) Conditions of Contract

1. The Firm/ Agency/vendor /Developer should at least be in existence for over 3 years in the development of website and should be having an average turnover of at least Rs. 15 lakhs per annum exclusively in said trade only.
2. The firm must have previous experience in developing/up-grading of software in offices and organizations of the Central Government/ State Government and preferably also in public sector undertakings of the Government of India / State Government and Autonomous.
3. The firm must have duly allotted PAN and GST Registration number. These numbers must be provided on the bills / tenders submitted by the firm for payment.
4. No advances will be paid to the tenderer.
5. Design, Model Developed by the vendor shall be the office property.
6. All reports/ Software including Source Code and Database would be the sole property of this office. The vendor shall not use these anywhere before taking prior permission in writing from competent authority of this office.
7. The vendor should provide under mentioned deliverables in addition to completion of the work as per scope of work:-
 - a. System Administration Manual
 - b. User Manual
 - c. Two sets of soft copies of Source Code
 - d. Training as required by the office

(iii) Scope of Work

1. During development phase, additional changes and additions, if needed have to be done within a mutually acceptable limit. Vendor may do a gap analysis beforehand if deemed to be needed for the same.
2. Software should be usable with Internet explorer 8 and above, Mozilla Firefox, Chrome and Safari.
3. GUI should be user friendly and various pages and forms suitable to use in workstations, desktop, tablets, and mobiles including APPLE (Mac, iOS), MICROSOFT (WINDOWS) and GOOGLE (ANDROID) products.
4. The pages have to be responsive design.
5. Software should be suitable to work in keyboard, keyboard-mouse and touchscreen modes.
6. Integrating the various databases of these software into one single database with common login password
7. Admin and User Role management is essential.
8. A separate admin panel should be developed.
9. SMS API integration
10. The necessary hardware configuration needed has to be provided, which the institute would procure and provide to the successful bidder.

PRICE BID FORM

To,
The Faculty-in-charge
Procurement Cell,
AIIMS Patna

Dear Sir,

1. I/We submitted the quotation for Enquiry No. "**Quotation for the Developing & implementation of web based blood bank donor software in Department of Blood Bank at AIIMS Patna against Inquiry No. AIIMS/Pat/CS/2018/BB/Software/F-7896**" due on 13/05/2018 at 15:00 hrs at AIIMS Patna
2. I/We thoroughly examined and understood terms & conditions of contract given in the enquiry document.
3. I/We hereby offer to supply at the following rates. I/We undertake that I/We are not entitled to claim any enhancement of rates on any account during the validity of rate.

Sl. No. (a)	Product with Description (b)	Price per unit (c)	Taxes (Including all taxes @ %.) (d)	Total Amount (e = c + d)	Total Amount (In Words) (f)
1.	<u>Developing & implementation of web based blood bank donor software in Department of Blood Bank at AIIMS Patna charges</u>				

(Signature of Authorized Person)

Place:- _____

Name:- _____

Date:- _____

Name of Firm/Company/Agency

(Designation)

Contact Details

ANNEXURE "2"

AFFIDAVIT
(On Non-Judicial Stamp paper of Rs. 100)

I, _____ Son / Daughter / Wife of
Shri _____ resident of _____ Proprietor/Director
authorized signatory of the agency/Firm (M/s _____), do hereby solemnly affirm and
declare as follows:

1. I am authorised signatory of the agency/firm and is competent to sign this affidavit and execute this quotation document;
2. I have carefully read and understood entire quotation document including all the terms and conditions of the quotation and undertake to abide by them;
3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my quotation at any stage besides liabilities towards prosecution under appropriate law.
4. I/We further undertake that no case/enquiry/investigation is pending with the police/court/vigilance or any government body against the Proprietor/Partner/Director etc. as individual or against legal entity of the Company /Firm/Agency.
5. I/We further undertake that none of the Proprietor/Partners/Directors of the Agency/agency was or is Proprietor or Partner or Director of the Agency with whom the Government have banned /suspended/blacklisted business dealings. I/We further undertake to report to the Faculty-in-Charge Procurement Cell, AIIMS, Patna immediately after we are informed but in any case not later 15 days, if any Agency in which Proprietor/Partners/Directors are Proprietor or Partner or Director of such an Agency which is banned/suspended in future during the currency of the Contract with you.
6. I/We further undertake that our firm/company is fulfilling all the terms and conditions/eligibility criteria obvious/explicit or implied/implicit recorded anywhere in the quotation document. If at any time including the currency of the Contract, any discrepancy is found relating to our eligibility or the process of award of the contract criteria, this may lead to termination of contract and/or any other action deemed fit by the Institute.

(Signature of the Bidder)

Date:
Place:
Seal of the Agency

Name:
Designation
Address:

I/We do hereby solemnly declare and affirm that the above declaration is true and correct to the best of my knowledge and belief. No part of it is false and nothing has been concealed therein.

Deponent

Software Requirement

1. A web based software required for blood bank with following features
 - a. Biometric Authorisation
 - b. Donor Registration Form
 - 1) Registration (put by manual)
 - 2) Donor ID (Drop Down Menu) i.e. PAN Card, Votor ID Card , Aadhar Card and many more can be added later on
 - 3) Name of Donor
 - 4) Date of Birth (optional)
 - 5) Age (if DOB is available it will come automatically)
 - 6) Gender (Male/Female/Trans Gender)
 - 7) Address
 - 8) State (automatically)
 - 9) City (automatically)
 - 10) Place of Donation
 - 11) Donation Date
 - 12) Contact No.
 - 13) Alternate Contact No.
 - 14) Blood Group
 - 15) Image of Donor (should be take by web camera)
 - 16) Thumb impression (should be take through biometric machine)
 - 2) Donor Search
 - 3) Report with multiple parameters
 - 4) When we take donation it system should display identity of donor by biometric attendance
 - 5) Compatible Biometric machine provided by vendor.
 - 6) at-least 20 GB web space provide by vendor.
 7. 2 year Online support provide by vendor.